

Before Starting the Project Listings for the CoC Priority Listing

The FY 2019 CoC Consolidated Application requires TWO submissions. Both this Project Priority Listing AND the CoC Application MUST be submitted prior to the CoC Program Competition deadline as required by the FY 2019 CoC Program Competition NOFA.

The FY 2019 CoC Priority Listing includes the following:

- Reallocation forms – must be completed if the CoC is reallocating eligible renewal projects to create new projects as described in the FY 2019 CoC Program Competition NOFA.
- New Project Listing – lists all new project applications created through reallocation, the CoC Bonus, and DV Bonus that have been approved and ranked or rejected by the CoC.
- Renewal Project Listing – lists all eligible renewal project applications that have been approved and ranked or rejected by the CoC.
- UFA Costs Project Listing – applicable and only visible for Collaborative Applicants that were designated as a Unified Funding Agency (UFA) during the FY 2019 CoC Program Registration process. Only 1 UFA Costs project application is permitted and can only be submitted by the Collaborative Applicant.
- CoC Planning Project Listing – Only 1 CoC planning project is permitted per CoC and can only be submitted by the Collaborative Applicant.
- YHDP Project Listing – lists the eligible YHDP renewal project for the CoC that must be approved and ranked or rejected by the CoC.
- HUD-2991, Certification of Consistency with the Consolidated Plan – Collaborative Applicants must attach an accurately completed, signed, and dated HUD-2991.

Things to Remember:

- All new, renewal, and YHDP projects must be approved and ranked or rejected on the Project Listings.
- Collaborative Applicants are responsible for ensuring all project applications are accurately appearing on the Project Listings and there are no project applications missing from one or more Project Listings.
- If a project application(s) is rejected by the CoC, the Collaborative Applicant must notify the project applicant(s) no later than 15 days before the CoC Program Competition application deadline outside of e-snaps and include the reason for rejection.
- For each project application rejected by the CoC the Collaborative Applicant must select the reason for the rejection from the dropdown provided.
- If the Collaborative Applicant needs to amend a project application for any reason after ranking has been completed, the ranking of other projects will not be affected; however, the Collaborative Applicant MUST ensure the amended project is returned to the applicable Project Listing AND re-rank the project application BEFORE submitting the CoC Priority Listing to HUD in e-snaps.

Additional training resources are available online on the CoC Training page of the HUD Exchange at: <https://www.hudexchange.info/resource/2916/project-priority-listing-coc-consolidated-application/>

1A. Continuum of Care (CoC) Identification

Instructions:

For guidance on completing this form, please reference the FY 2019 CoC Priority Listing Detailed Instructions and FY 2019 CoC Priority Listing Navigational Guide on the HUD Exchange at <https://www.hudexchange.info/programs/e-snaps/>.
Submit technical question to the HUD Exchange Ask A Question (AAQ) at <https://www.hudexchange.info/program-support/my-question/>.

Collaborative Applicant Name: NeighborImpact

2. Reallocation

Instructions:

For guidance on completing this form, please reference the FY 2019 CoC Priority Listing Detailed Instructions and FY 2019 CoC Priority Listing Navigational Guide on the HUD Exchange at <https://www.hudexchange.info/programs/e-snaps/>.

Submit technical question to the HUD Exchange Ask A Question (AAQ) at <https://www.hudexchange.info/program-support/my-question/>.

2-1. Is the CoC reallocating funds from one or more eligible renewal grant(s) that will expire in calendar year 2020 into one or more new projects? Yes

3. Reallocation - Grant(s) Eliminated

CoCs that are reallocating eligible renewal project funds to create a new project application – as detailed in the FY 2019 CoC Program Competition NOFA – may do so by eliminating one or more expiring eligible renewal projects. CoCs that are eliminating eligible renewal projects entirely must identify those projects on this form.

Amount Available for New Project: (Sum of All Eliminated Projects)				
Eliminated Project Name	Grant Number Eliminated	Component Type	Annual Renewal Amount	Type of Reallocation
This list contains no items				

4. Reallocation - Grant(s) Reduced

CoCs that are reallocating eligible renewal project funds to create a new project application – as detailed in the FY 2019 CoC Program Competition NOFA – may do so by reducing one or more expiring eligible renewal projects. CoCs that are reducing eligible renewal projects entirely must identify those projects on this form.

Amount Available for New Project (Sum of All Reduced Projects)					
\$67,704					
Reduced Project Name	Reduced Grant Number	Annual Renewal Amount	Amount Retained	Amount available for new project	Reallocation Type
NeighborImpact PH...	OR0051L0E031811	\$488,921	\$421,217	\$67,704	Regular

4. Reallocation - Grant(s) Reduced Details

Instructions:

For guidance on completing this form, please reference the FY 2019 CoC Priority Listing Detailed Instructions and FY 2019 CoC Priority Listing Navigational Guide on the HUD Exchange at <https://www.hudexchange.info/programs/e-snaps/>.
Submit technical question to the HUD Exchange Ask A Question (AAQ) at <https://www.hudexchange.info/program-support/my-question/>.

4-1. Complete the fields below for each eligible renewal grant that is being reduced during the FY 2019 reallocation process. Collaborative Applicants should refer to the FY 2019 Grant Inventory Worksheet to ensure all information entered here is accurate.

Reduced Project Name: NeighborImpact PH-RRH Program
Grant Number of Reduced Project: OR0051L0E031811
Reduced Project Current Annual Renewal Amount: \$488,921
Amount Retained for Project: \$421,217
Amount available for New Project(s): \$67,704
(This amount will auto-calculate by selecting "Save" button)

4-2. Describe how the CoC determined that this project should be reduced and include the date the project applicant was notified of the reduction. (limit 750 characters)

The CoC determined that there was a significant need for further development of additional Permanent Supportive Housing projects. This was decided upon thorough review of 2019 Point-In-Time counts and regular review of the Coordinated Entry System level of acuity. As the current NeighborImpact PH-RRH project is serving PSH-level clients with existing funds and is also the largest grant in the CoC's project portfolio. Reallocating approximately 14% of this grant amount to create a new Permanent Supportive Housing project to further grow PSH is best for the continued health of the Central Oregon Continuum. This was a voluntary reallocation and the project applicant was notified on September 10, 2019.

Continuum of Care (CoC) New Project Listing

Instructions:

Prior to starting the New Project Listing, Collaborative Applicants should carefully review the CoC Priority Listing Detailed Instructions and CoC Priority Listing Navigational Guide, both of which are available at: <https://www.hudexchange.info/resource/2916/project-priority-listing-coc-consolidated-application/>

To upload all new project applications that have been submitted to this CoC Project Listing, click on the ""Update List"" button. This process may take a few minutes based upon the number of new projects submitted by project applicant(s) to your CoC in the e-snaps system. The Collaborative Applicant may update each of the Project Listings simultaneously. The Collaborative Applicant can wait for the Project Listings to be updated or can log out of e-snaps and come back later to view the updated list(s). To review a project on the New Project Listing, click on the magnifying glass next to each project to view project details. To view the actual project application, click on the orange folder. If there are errors identified by the Collaborative Applicant, the project can be amended back to the project applicant to make the necessary changes by clicking on the amend icon. The Collaborative Applicant has the sole responsibility for ensuring all amended projects are resubmitted, approved and ranked or rejected on this project listing BEFORE submitting the CoC Priority Listing in e-snaps.

Project Name	Date Submitted	Comp Type	Applicant Name	Budget Amount	Grant Term	Rank	PH/Realloc	PSH/RRH	Expansion
FUSE Permanent Su...	2019-09-16 15:17:...	PH	Central Oregon FUSE	\$100,084	1 Year	1	Both	PSH	

Continuum of Care (CoC) Renewal Project Listing

Instructions:

Prior to starting the New Project Listing, Collaborative Applicants should carefully review the "CoC Priority Listing Detailed Instructions" and the "CoC Project Listing Instructional Guide", both of which are available at: <https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources>.

To upload all renewal project applications that have been submitted to this Renewal Project Listing, click on the "Update List" button. This process may take a few minutes based upon the number of renewal projects that need to be located in the e-snaps system. The Collaborative Applicant may update each of the Project Listings simultaneously. The Collaborative Applicant can wait for the Project Listings to be updated or can log out of e-snaps and come back later to view the updated list(s). To review a project on the Renewal Project Listing, click on the magnifying glass next to each project to view project details. To view the actual project application, click on the orange folder. If there are errors identified by the Collaborative Applicant, the project can be amended back to the project applicant to make the necessary changes by clicking on the amend icon. The Collaborative Applicant has the sole responsibility for ensuring all amended projects are resubmitted and appear on this project listing BEFORE submitting the CoC Priority Listing in e-snaps.

The Collaborative Applicant certifies that there is a demonstrated need for all renewal permanent supportive housing and rapid re-housing projects listed on the Renewal Project Listing.

The Collaborative Applicant does not have any renewal permanent supportive housing or rapid re-housing renewal projects.

Project Name	Date Submitted	Grant Term	Applicant Name	Budget Amount	Rank	PSH/RRH	Comp Type	Consolidation Type	Expansion Type
HMIS	2019-08-16 12:09:...	1 Year	Neighbor Impact Ho...	\$53,000	2		HMIS		
Cascades RHY RRH ...	2019-08-16 23:07:...	1 Year	Neighbor Impact Ho...	\$60,028	4	RRH	PH		
Neighbor Impact PH...	2019-09-18 15:54:...	1 Year	Neighbor Impact Ho...	\$421,217	6	RRH	PH		
Welcome Home Grant	2019-09-20 12:44:...	1 Year	Neighbor Impact Ho...	\$14,664	3	PSH	PH		

COVO Housing Stab...	2019-09- 20 12:45:...	1 Year	Neighbor Impact Ho...	\$30,987	5	PSH	PH		
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Continuum of Care (CoC) Planning Project Listing

Instructions:

Prior to starting the CoC Planning Project Listing, Collaborative Applicants should carefully review the "CoC Priority Listing Detailed Instructions" and the "CoC Project Listing Instructional Guide," both of which are available at: <https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources>.

To upload the CoC planning project application that has been submitted to this CoC Planning Project Listing, click on the "Update List" button. This process may take a few minutes as the project will need to be located in the e-snaps system. The Collaborative Applicant may update each of the Project Listings simultaneously. The Collaborative Applicant can wait for the Project Listings to be updated or can log out of e-snaps and come back later to view the updated list(s). To review the CoC Planning Project Listing, click on the magnifying glass next to view the project details. To view the actual project application, click on the orange folder. If there are errors identified by the Collaborative Applicant, the project can be amended back to the project applicant to make the necessary changes by clicking on the amend icon.

Only one CoC Planning project application can be submitted by a Collaborative Applicant and must match the Collaborative Applicant information on the CoC Applicant Profile. Any additional CoC Planning project applications must be rejected.

Project Name	Date Submitted	Grant Term	Applicant Name	Budget Amount	Comp Type
Central OR Planning	2019-08-16 20:33:...	1 Year	NeighborImpact Ho...	\$19,428	CoC Planning Proj...

Continuum of Care (CoC) YHDP Renewal Project Listing

Instructions:

Prior to starting the New Project Listing, Collaborative Applicants should carefully review the CoC Priority Listing Detailed Instructions and CoC Priority Listing Navigational Guide, both of which are available at: <https://www.hudexchange.info/resource/2916/project-priority-listing-coc-consolidated-application/>

To upload all new project applications that have been submitted to this CoC Project Listing, click on the "Update List" button. This process may take a few minutes based upon the number of new projects submitted by project applicant(s) to your CoC in the e-snaps system. The Collaborative Applicant may update each of the Project Listings simultaneously. The Collaborative Applicant can wait for the Project Listings to be updated or can log out of e-snaps and come back later to view the updated list(s). To review a project on the New Project Listing, click on the magnifying glass next to each project to view project details. To view the actual project application, click on the orange folder. If there are errors identified by the Collaborative Applicant, the project can be amended back to the project applicant to make the necessary changes by clicking on the amend icon. The Collaborative Applicant has the sole responsibility for ensuring all amended projects are resubmitted, approved and ranked or rejected on this project listing BEFORE submitting the CoC Priority Listing in e-snaps.

Project Name	Date Submitted	Applicant Name	Budget Amount	Comp Type	Grant Term	Rank	PSH/RRH
This list contains no items							

Funding Summary

Instructions

For additional information, carefully review the "CoC Priority Listing Detailed Instructions" and the "CoC Priority Listing Instructional Guide", both of which are available at: <https://www.hudexchange.info/e-snaps/guides/coc-program-competition-resources>.

This page contains the total budget summaries for each of the project listings for which the Collaborative Applicant approved and ranked or rejected project applications. The Collaborative Applicant must review this page to ensure the totals for each of the categories is accurate. The "Total CoC Request" indicates the total funding request amount the Collaborative Applicant will submit to HUD for funding consideration. As stated previously, only 1 UFA Cost project application (for UFA designated Collaborative Applicants only) and only 1 CoC Planning project application can be submitted and only the Collaborative Applicant designated by the CoC is eligible to request these funds.

Title	Total Amount
Renewal Amount	\$579,896
Consolidated Amount	\$0
New Amount	\$100,084
CoC Planning Amount	\$19,428
YHDP Renewal	\$0
Rejected Amount	\$0
TOTAL CoC REQUEST	\$699,408

Attachments

Document Type	Required?	Document Description	Date Attached
Certification of Consistency with the Consolidated Plan	Yes	OR-503 Con Plan C...	09/20/2019
FY 2017 Rank (from Project Listing)	No		
Other	No		
Other	No		

Attachment Details

Document Description: OR-503 Con Plan Certs

Attachment Details

Document Description:

Attachment Details

Document Description:

Attachment Details

Document Description:

Submission Summary

WARNING: The FY2017 CoC Consolidated Application requires 2 submissions. Both this Project Priority Listing AND the CoC Consolidated Application MUST be submitted.

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Page	Last Updated
Before Starting	No Input Required
1A. Identification	08/05/2019
2. Reallocation	09/16/2019
3. Grant(s) Eliminated	No Input Required
4. Grant(s) Reduced	09/17/2019
5A. CoC New Project Listing	09/17/2019
5B. CoC Renewal Project Listing	09/20/2019
5D. CoC Planning Project Listing	09/20/2019
5E. YHDP Renewal Project Listing	No Input Required
Funding Summary	No Input Required

Attachments	09/20/2019
Submission Summary	No Input Required



Oregon

Governor Kate Brown

Housing and Community Services

North Mall Office Building
725 Summer St NE, Suite B
Salem, OR 97301-1266
PHONE: (503) 986-2000
FAX: (503) 986-2020
TTY: (503) 986-2100
www.ohcs.oregon.gov

August 21, 2019

Central Oregon Continuum of Care
C/O Molly Heiss, Director
2303 SW 1st Street
Redmond, OR 97756

RE: COC Certification of Consistency with the Consolidated Plan

NeighborImpact,

Please find attached a signed Certification of Consistency with the State of Oregon Consolidated Plan. The signed document does not sanction, approve or endorse your organizational policies, procedures or planning. It signifies that to the best of the OHCS staff knowledge, you are working with the State of Oregon and you have a homeless strategy in place which was informed by the Consolidated Plan of the State of Oregon. No warranty, expressed or implied, should be tied to this Certification.

Also, thank you for agreeing to return our questionnaire. We hope to utilize this information to better inform our product development, to assist our staff in determining resource availability in your community and to help us ascertain how we might better assist you in your vital community mission.

Thank you for your request. Please feel free to contact me at the number below should you have any questions or concerns.

Sincerely,

Rick Ruzicka

Operations & Policy Analyst, Housing Finance Division
Oregon Housing and Community Services
725 Summer Street NE Suite B
Salem, Oregon 97301
503-986-6824



Certification of Consistency with the Consolidated Plan

U.S. Department of Housing
and Urban Development

I certify that the proposed activities/projects in the application are consistent with the jurisdiction's current, approved Consolidated Plan. (Type or clearly print the following information:)

ApplicantName: Central Oregon Continuum of Care (OR-503)

ProjectName: See attached project summaries

Location of the Project: Crook, Deschutes and Jefferson Counties
Confederated Tribes of Warm Springs

Name of the Federal Program to which the applicant is applying: HUD Continuum of Care for Homeless Assistance Program

Name of Certifying Jurisdiction: State of Oregon - Oregon Housing and Community Services

Certifying Official of the Jurisdiction Name: Julie V. Cody

Title: Assistant Director, Affordable Rental Housing Division

Signature: 

Date: 8/27/19

**Certification of Consistency
with the Consolidated Plan**

**U.S. Department of Housing
and Urban Development**

I certify that the proposed activities/projects in the application are consistent with the jurisdiction's current, approved Con (Type or consolidated Plan.
clearly print the following information:)

ApplicantName: Central Oregon Continuum of Care (OR-503)

ProjectName: See attached project summaries

Location of the Project: Crook, Deschutes & Jefferson Counties
Confederated Tribes of Warm Springs

Name of the Federal Program to which the applicant is applying: HUD Continuum of Care for Homeless Assistance Program

Name of Certifying Jurisdiction: City of Bend

Certifying Official of the Jurisdiction Name: Eric King

Title: City Manager

Signature: 

Date: 8-15-19

Certification of Consistency with the Consolidated Plan

U.S. Department of Housing
and Urban Development

I certify that the proposed activities/projects in the application are consistent with the jurisdiction's current, approved Con (Type or consolidated Plan.
clearly print the following information:)

ApplicantName: Central Oregon Continuum of Care (OR-503)

ProjectName: See attached project summaries

Location of the Project: Crook, Deschutes & Jefferson Counties
Confederated Tribes of Warm Springs

Name of the Federal Program to which the applicant is applying: HUD Continuum of Care for Homeless Assistance Program

Name of Certifying Jurisdiction: City of Redmond

Certifying Official of the Jurisdiction Name: Keith Witcosky

Title: City Manager

Signature: 

Date: September 13, 2019

Central Oregon CoC OR 503 2019 Project List

Applicant & Project

Requested from HUD
(amount excludes 25% match from grantees)

Central Oregon FUSE

FUSE PSH Project

\$100,084

Central Oregon FUSE (Frequent Users Systems Engagement) proposes a new project to bring the Housing First model to the Central Oregon region with a service delivery model and partnerships to address the needs of the high-risk chronically homeless population. Our goal is to launch a Permanent Supportive Housing (PSH) project, using a Housing First model, for our Frequent Users of public services (health care and law enforcement). Given the time that is required for building a “brick and mortar” facility, we will actually start our housing first model using a scattered site approach for our target population in currently operating housing facilities and private dwellings across the community; meanwhile in a parallel track, creating the physical structure and determining the services operations in our single site. We aim to bring improved health and stability in our target population and develop a viable model/models that, while starting in Bend, can ultimately be replicated in other Central Oregon communities.

NeighborImpact

Homeless Management Information System (HMIS)

\$53,000

The HMIS program serves agencies in Crook, Deschutes, Jefferson counties and the Confederated Tribes of Warm Springs in Central Oregon. It employs a full-time HMIS Specialist who assesses assets at user sites, trains and re-trains users, customizes reports to gather needed data, prepares progress reports and notifies the CoC of concerns as well as progress. The HMIS allows agencies in the CoC to record client-level and program data to generate duplicated and unduplicated counts of homeless as well as demographics, bed availability, service needs, length of stay, destinations at exit, use of resources and acquisition of income and mainstream benefits. The HMIS also supports the CoC’s Coordinated Entry System process as well as contributes data for reports to HUD for the Point-in-Time count, Housing Inventory Chart, System Performance Measures and Longitudinal Systems Analysis and Annual Performance Reports.

NeighborImpact

Welcome Home Grant

\$14,664

Welcome Home Grant, a Permanent Supportive Housing program, targets and serve chronically homeless Veterans with minor children in Crook, Deschutes and Jefferson counties. Participants are literally homeless – living on the street or in places not meant for human habitation. Central Oregon Veteran Outreach (COVO) conducts outreach to identify homeless Veteran households. The program provides one three-bedroom unit with three beds; at full capacity, the program serves one Veteran household and up to three persons. Welcome Home follows the housing first model. In addition to housing, the program provides case management, child care and transportation. The project’s case manager conducts needs assessments, provides life skills training and helps clients search for and secure housing. COVO has a Supportive Services for Veteran Families grant to assist families and a case manager completing SOAR training who can enroll participants in mainstream benefits.

NeighborImpact

Cascades Runaway & Homeless Youth (RHY) Rapid Re-Housing Program

\$60,028

NeighborImpact has partnered with J Bar J on this Rapid Re-Housing renewal project to house runaway, homeless and street youth aged 16-22; male, female, LGBTQ and minority; and youth at risk of sexual exploitation or trafficking. Participants will be identified through J Bar J’s Anti-Trafficking project, shelters and homeless services providers. At full capacity, the effort will serve six households. At any given time, the project will provide up to six units and six beds. NeighborImpact (NI) will house youth in scattered site housing. A J Bar J Case Manager will perform intake to determine factors threatening stability and the type and frequency of service provision. Re-housing and case management will begin upon enrollment and will follow the “housing first” model. Youth will receive rental assistance, case management, housing counseling and search, enrollment in mainstream benefits, counseling and budgeting, childcare, education, life skills training, employment assistance, substance abuse and mental health services, health care, food, transportation and legal services. The Case Manager also will work with DHS Child Welfare and McKinney Vento homeless liaisons.

NeighborImpact

COVO Housing Stabilization Program PSH Grant

\$30,987

NeighborImpact is renewing the transferred Permanent Supportive Housing application for grant funds to house chronically homeless Veterans with and without families. The project will serve up to two households and six persons at scattered sites in Deschutes, Crook and Jefferson counties. At full capacity, the project will provide two units and five beds. From COVO and its partners, clients will receive housing and stabilizing services: move-in assistance; housing counseling and search; rental assistance; case management; enrollment in mainstream benefits; counseling, budgeting and parenting classes; child care; education; employment assistance; life skills training; substance abuse and mental health treatment; health care; food; transportation and legal services. Participants will be identified through our street outreach program and at emergency shelters in Deschutes, Crook and Jefferson counties. The project's case manager will perform intake and eligibility screening. Housing and case management activities will begin immediately after enrollment. COVO will implement project activities using best practices (housing first, self-determination). Each client will develop an Independent Housing Plan (IHP) with specific, attainable housing goals, a strengths-based focus to achieve them, and a realistic target date of completion. Support services will be individually tailored to clients' goals. The case manager and clients will work in partnership at the clients' pace. They will review the IHP at least every three months and more often as events or needs indicate. Case management will be driven by clients' needs and goals; voluntary; flexible in intensity; and build on strengths rather than focusing on diagnoses or deficits. Clients who exit the program for permanent destinations can transition in place.

NeighborImpact

NeighborImpact Rapid Re-Housing

\$421,217

NeighborImpact's Permanent Housing - Rapid Re-Housing (PH-RRH) program targets single adults, households and families with children experiencing homelessness as well as persons fleeing domestic violence, filling a gap in the continuum of services for these populations. Program access is prioritized not by sub-population but by vulnerability, as assessed and referred by the Coordinated Entry System. NeighborImpact operates the program in coordination with Central Oregon shelters, DHS and outreach providers. It utilizes scattered-site housing. Participants receive deposit assistance and a monthly rental subsidy based on income, size of household, number of bedrooms and contract rent. A Housing Navigator helps support these vulnerable people in their housing search and identification. After placement, two Housing Advocates provide case management. Case managers collaborate with clients on a housing stability action plan and meet at least monthly with participants to assess progress and address concerns. Through program staff, clients receive needs assessment, case management, enrollment in mainstream benefits, housing supports, life skills training, child care, education services and transportation. At any one time, the project serves a minimum of 33 homeless households from Crook, Deschutes and Jefferson counties and the Confederated Tribes of Warm Springs. It provides 33 units and 88 beds.

NeighborImpact

CoC Planning Grant

\$19,428

The CoC Planning Grant funds .375 FTE to facilitate and support the CoC's planning process, activities and objectives. Under the CoC Planning Grant, NeighborImpact prepares and submits the CoC's Grant Inventory Worksheet and Consolidated Application to HUD; analyzes and presents CoC and ESG project performance reports to the CoC for monitoring and evaluation purposes; and submits data to HUD as well as to jurisdictions that draft consolidated plans. In collaboration with the CoC, NeighborImpact coordinates an annual Point-in-Time (PIT) count and survey of sheltered and unsheltered homeless populations. NeighborImpact compiles and analyzes PIT and Housing Inventory Chart data, submitting these reports not only to HUD but also to the CoC for gaps analysis and planning purposes (prevention, housing and supportive services). The grant supports additional activities as well to strengthen the CoC. Those activities include applying existing, written standards for CoC assistance system-wide; setting performance targets for grantees and for the CoC itself; monitoring grantees per CoC policy and taking corrective action with consistent non-performers; helping establish system-wide Coordinated Entry System; and using data for project planning, outreach and advocacy to local, State and Federal officials.